

## Account Inactivity Policy

At CXM Direct LLC, we are dedicated to maintaining a dynamic and robust trading environment for all our clients. To support this commitment and ensure efficient resource allocation, we are introducing an Account Inactivity Fee policy effective April 1st, 2024.

### Account Inactivity Fee:

CXM Direct LLC will impose a monthly Account Inactivity Fee of \$8 USD for trading accounts that remain inactive for a period of one year. This fee will be charged per account.

### Definition of Inactivity:

An account will be considered inactive if no trading activity has occurred within a one-year period.

### Fee Implementation:

The Account Inactivity Fee will commence after one year of no trading activity. Once triggered, this fee will be assessed on a monthly basis until trading activity resumes or the account is closed.

### Restart of Countdown:

Any trading activity, regardless of volume, will restart the one-year countdown period for account inactivity.

### Communication:

Clients will be notified in advance about the impending Account Inactivity Fee through their registered email addresses and/or other contact details on file.

### Refund Policy:

Fees charged due to account inactivity are non-refundable.

This policy on Account Inactivity Fees will be periodically reviewed to ensure its effectiveness and alignment with CXM Direct LLC's objectives and client needs.